

## **Samsung Electronics New Zealand Limited (“Promoter”)**

### **Promotion Terms and Conditions**

#### **Samsung More Rewarding Offer**

1. Instructions on how to claim the More Rewarding offer, form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. The More Rewarding offer is not valid in conjunction with any other offer.
2. Subject to the following conditions, where a Claimant purchases an eligible Samsung TV or Home Appliance ("**Participating Product**") on a single invoice from any Participating Retailer in New Zealand (set out at paragraph 11) during the Promotional Period, the Claimant will qualify to claim to receive by redemption:
  - a. Where the value of purchases of Samsung television(s), audio visual, and/or Home Appliances on a single invoice (note at least two products must be purchased) exceeds the amount shown in paragraph 10, you are eligible to claim the cashback amount outlined in paragraph 10; and
  - b. Where the Participating Product is one of the selected televisions listed in paragraph 10, you are eligible to claim a three year manufacturer warranty; or
  - c. Where the Participating Product is one of the selected Home Appliances (i.e. dishwasher, oven, refrigerator, vacuum cleaner or washing machine) listed in paragraph 10 you are eligible to claim a Citta voucher to the value outlined in paragraph 10; and  
(collectively and individually "**Bonus Gift**").
3. Claims are only open to New Zealand residents. Claimants under 18 years old must have a parent's/guardian's permission to make a claim. The Promoter may require the parent or guardian to sign these Terms and Conditions as a condition of entry. Employees (and their immediate families) of the Promoter, participating retailers, and agencies associated with this promotion are ineligible to claim. Purchases on or on behalf of business, or other organisations, will be ineligible.
4. The Promotion commences 9.00 am (NZST) Wednesday 13<sup>th</sup> September 2017 and closes 5.00pm (NZST) Wednesday 25<sup>th</sup> October 2017 ("**Promotional Period**").

5. Bonus Offer is available by online redemption only. Claims must be received within fourteen (14) days from the date of purchase of the Participating Product.
6. Where the Bonus Gift is a Citta voucher, the delivery of the Bonus Gift can take up to 30 days from claim documentation being provided to Samsung by the Claimant.
7. The Bonus Gift is not transferable or exchangeable and cannot be redeemed for cash, unless the Bonus Gift is a cashback offer.
8. The return or refund of any Participating Product shall also oblige you not to claim the Bonus Gift(s).

#### **PARTICIPATING PRODUCTS, PARTICIPATING RETAILERS AND BONUS GIFT**

9. To be eligible to claim the Bonus Gift claimants must purchase a selected model of Samsung QLED TV ("**Participating Product**") from any participating New Zealand retailer during the Promotional Period and while stocks last.
10. Participating Products and their corresponding bonus gift are outlined below.

<b>BONUS GIFT - Television</b>	
<b>Participating Product</b>	<b>Three Year Manufacturer Warranty</b>
QA75Q9FAMSXNZ	Available
QA65Q9FAMSXNZ	Available
QA75Q8CAMSXNZ	Available
QA65Q8CAMSXNZ	Available
QA55Q8CAMSXNZ	Available
QA75Q7FAMSXNZ	Available
QA65Q7FAMSXNZ	Available
QA55Q7FAMSXNZ	Available
UA65MU9000SXNZ	Available
UA65MU8000SXNZ	Available
UA55MU8000SXNZ	Available
UA82MU7000SXNZ	Available
UA75MU7000SXNZ	Available
UA65MU7000SXNZ	Available
UA55MU7000SXNZ	Available

<b>BONUS GIFT – Home Appliance</b>		
<b>Product</b>	<b>Participating Product</b>	<b>Citta Voucher</b>
Vacuum Cleaning Robot	VR20M7070WS/SA	\$100.00
Washing Machine	WW75K5210WW/SA	\$100.00
Washing Machine	WW85K5410WW/SA	\$100.00
Washing Machine	WF1104XBC/XSA	\$100.00
Washing Machine	WW85K6410QX/SA	\$100.00
Dishwasher	DW60H9950FS/SA	\$100.00
Washing Machine	WA11M8700GW/SA	\$200.00
Washing Machine	WA13M8700GV/SA	\$200.00
Washing Machine	WD85K6410OW/NZ	\$200.00
Washing Machine	WW11K8412OW/SA	\$200.00
Oven	NV70F7796MS/SA	\$200.00
Oven	NV75J7570RS/SA	\$200.00
Refrigerator	RS51K5460SL/SA	\$200.00
Refrigerator	RS51K54F02C/SA	\$200.00
Refrigerator	RSG5DUSL1/XSA	\$200.00
Refrigerator	RFG23DESL1/XSA	\$200.00
Oven	NV73J9770RS/SA	\$200.00
Washing Machine	WF16J9800KV/SA	\$300.00
Washing Machine	DV90H8000HW/SA	\$300.00
Washing Machine	WD16J9845KG/SA	\$300.00
Refrigerator	RF24HSESBSL/SA	\$300.00
Refrigerator	RH57H90507F/SA	\$300.00
Refrigerator	RF56J9040SL/SA	\$300.00
Refrigerator	RF56J9040SG/SA	\$300.00
Refrigerator	RF23M8070SR/AA	\$400.00
Refrigerator	RF23M8090SG/SA	\$400.00
Refrigerator	RF56K9540SG/SA	\$500.00

<b>BONUS GIFT – Cash back offer (all Samsung TV/AV and Home Appliances are eligible)</b>				
Purchases of Participating Products	\$3,000.00 - \$4,999.99	\$5,000.00 -	\$7,000.00	\$10,000.00
Cash back amount	\$300.00	\$500.00	\$700.00	\$1,000.00

Accessories are not eligible to count towards the qualifying spend (i.e water filter / frame bezels / wall mount / studio stand / gravity stand not eligible). Only one voucher per qualifying purchase (i.e. the vouchers are not cumulative).

11. The full list of participating New Zealand retailers (“**Participating Retailers**”) is:

- Harvey Norman
- Noel Leeming
- JB HiFi
- Smiths City
- 100%
- Heathcotes Appliances
- PB Tech
- Kitchen Things
- Farmers
- Betta Electrical
- Gary Anderson
- AV World
- Appliance Plus

## HOW TO CLAIM

12. To be eligible for the Bonus Gift claimants must, during the Promotional Period:

- a) Purchase a Participating Product and redeem the corresponding gift online at [www.samsung.com/nz/offer](http://www.samsung.com/nz/offer) within 14 days of purchase (such redemption claim may be outside of the Promotional Period provided the purchase was within the Promotional Period and the claim is within 14 days of purchase..
- b) Be a New Zealand resident aged 18 years or older (employees of the Promoter and their immediate families and agencies associated with this Promotion are ineligible to enter)

13. To claim the Bonus Gift claimants must:

- a. visit [www.samsung.com/nz](http://www.samsung.com/nz) and select the “Samsung Promotions” link (top right corner);
- b. Purchase a Participating Product prior to 25<sup>th</sup> October 2017
- c. visit [www.samsung.com/nz](http://www.samsung.com/nz) and select the “Samsung Promotions” link (top right corner);
- d. select the promotion banner that relates to the Participating Product purchased (including the retailer);
- e. complete and submit into the Online Redemption Form the details of their claim including:
  - the claimant’s full name, email address, physical address, day time phone number and the store of purchase;
  - serial number of the Participating Product(s) purchased.
  - Upload a clear copy of the proof of purchase and a photo of the serial number then click submit.

14. Claimants will be sent a confirmation email with a Unique Redemption Code. If the proof of purchase and serial number were not uploaded online, claimants can send their Unique Redemption Code, with a photo of the serial number and a copy of their proof of purchase to:

[nzpromotions@samsung.com](mailto:nzpromotions@samsung.com)

OR

SAMSUNG – More Rewarding

PO BOX 36645

Northcote

AUCKLAND 0627

15. All required documentation must be sent and received by the Promoter within fourteen (14) days from the purchase date of the Participating Product, for the claim to be deemed valid.

16. If a claimant is unable to provide the serial number of the purchased Participating Product at the time of submitting the Online Redemption Form, the claim must still be submitted. In such cases, claimants are required to register all details via the Online Redemption Form, without the serial number but still uploading your proof of purchase. Once the claimant takes delivery of their Participating Product, the claimant must, within 7 days from delivery, email the serial number to Samsung at [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com). Any claims that do not submit the serial number of the Participating Product within the 7 day deadline will be deemed invalid.
17. If the serial number and the proof of purchase do not match the details submitted by the claimant on the Online Redemption Form, the claim will be deemed invalid and will result in an ineligible claim. The eligible claimant will not be entitled to receive the allocated Bonus Gift until the Promoter has received the required documentation and verified the claim.
18. The Promoter reserves the right to reclaim from any claimant, the relevant Bonus Gift, if the initially purchased Participating Product is returned after the claim has been processed and fulfilled. This clause does not limit or affect the claimant's rights with regards to warranties on the Participating Product either from the manufacturer or implied by legislation.

## **GENERAL TERMS AND CONDITIONS**

19. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
20. Multiple entries are permitted, subject to the following:
  - only one claim permitted per Purchased Product;
  - a maximum of two claims permitted per household; and

- each claim must be submitted separately and in accordance with claim requirements.
21. Claimants must retain proof of purchase. Failure to produce proof of purchase for each claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a claimant's claim or entries and forfeiture of any right to a redemption Bonus Gift.
  22. The copy of the original proof of purchase must clearly show the name of the store that the participating product was purchased from, the purchase date, the receipt/invoice number, the name and model number of the participating product and that it was purchased and paid for in full during the promotional period.
  23. In the event of any disputes in relation to entries online and identification of the person making the redemption by email the Promoter reserves the right to award the redemption to the email account holder.
  24. The Promoter's decision is final and no correspondence will be entered into.
  25. All Bonus Gift claimants may be required to first sign acceptance of these terms and conditions before any Bonus Gift is provided to them.
  26. The Promoter will use its best endeavours to provide the Bonus Gifts listed. If any of the Bonus Gifts are unavailable for whatever reason, the Promoter reserves the right to substitute that Bonus Gift for another item of an equivalent value.
  27. Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet Service Provider used.
  28. The use of any automated claim software or any other mechanical or electronic means that allows a claimant to automatically claim repeatedly is prohibited and will render all entries submitted by that claimant invalid.
  29. The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email

communication sent to (or by) the Promoter to any claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; (ii) any theft, destruction or unauthorized access to, or alteration of such communications; and (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the promotion.

30. The Promoter accepts no responsibility for any tax liability incurred as a result of a claimant participating in the promotion. Claimants should obtain independent tax and financial advice.
31. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or relevant Bonus Gift that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant Bonus Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) use of the relevant Bonus Gift.
32. Nothing in these Terms and Conditions is intended to exclude, restrict or modify a consumer's rights under the Consumer Guarantees Act 1993. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of a Participating Product or relevant Bonus Gift.
33. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, offer suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information.



The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information held by the Promoter. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics New Zealand Limited 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Telephone: 09 4777111. Email: [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com).

34. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the promotion or any part of the promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the promotion or part of the promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the promotion will be notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz).
35. The Promoter is Samsung Electronics New Zealand Limited, 24 The Warehouse Way Northcote Auckland. 0627 Administration of the promotion will take place at the offices located at 24 The Warehouse Way, Northcote, Auckland 0627 or any other office as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Telephone: 09 4777111. Email: [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com).